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Citation Information: Houston Academy of Medicine-Texas Medical Center Library, "Annual Report 2005-2006" (2006).

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HOUSTON ACADEMY OF MEDICINE – TEXAS MEDICAL CENTER LIBRARY



Annual Report 2005-2006

From L. Maximilian Buja, MD, Chair, *Board of Directors*

Founded in 1949, The Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library is a leader in the innovation of healthcare information delivery. The Library primarily serves the education, research and clinical programs of the Texas Medical Center (TMC). The TMC is home to over 40 member institutions, including two medical schools, three schools of nursing, 13 renowned hospitals and more. The Library is a major resource, not only for the TMC but also for the greater Houston area and a five-state region through its designation as the Regional Medical Library for National Network of Libraries of Medicine South Central Region (NN/LM SCR). In Spring 2006, the Library renewed this competitive five-year contract. The Library is again proud to serve Texas, Louisiana, Arkansas, Oklahoma and New Mexico.

This year the Library served a third medical school, initiating library services and access within a short period of time to Tulane University School of Medicine (TUSOM), as it fled from Hurricane Katrina to the TMC. The Library, as well as the entire medical center, reinvigorated disaster planning; one aspect included co-locating the user server to insure 24/7 access.

The Library faces challenges created by our digital world. The ongoing long-range planning includes moving toward complete electronic resources and greater institutional archiving using the Library's institutional repository database.

This year the Library's Board of Directors began an Advisory Group composed of the Supporting Members. Meeting annually, this Advisory Group provides both ideas and programs to better serve their users and constituents. In my tenure as Chair of the HAM-TMC Library Board, it has been a pleasure and a privilege to work with the other Board members and the Library's Executive Director in an effort to expand and enhance the services of the HAM-TMC Library, a real TMC treasure.

L. Maximilian Buja, MD

Chair, Board of Directors

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From Elizabeth K. Eaton, PhD, Executive Director

This 2005-2006 Annual Report highlights the HAM-TMC Library services, programs and finances. The big news is the Library's renewal of its five-year contract with the National Library of Medicine (NLM) to serve as the Regional Medical Library for the NN/LM SCR, one of eight such regions. Included in the many contract objectives is an emphasis on outreach to consumers. The Library has held this contract since 1991.

A catastrophic event, Hurricane Katrina, brought a third medical school, TUSOM, to the TMC. Within 29 days the students, residents and faculty were in place, classes were in session and library access was available. The University of Texas Health Science Center at Houston (UTHSC-H) provided medical and dental services to citizens fleeing New Orleans who were sheltered in the George R. Brown Convention Center. The Library provided these physicians with information resources.



HAM-TMC Library (Photo by Brenda Stanley)

The Friends of the Texas Medical Center Library Board held their biannual gala in the Fall 2005. This gala features "fascinating" persons from Houston's arts, politics, medicine and sports. Again, the evening succeeded in its fund raising efforts and the enjoyment by all attendees.

Other notable events included a collaborative project with The University of Texas Medical Branch (UTMB), Moody Medical Library, in *Go Local Texas Gulf Coast* which provides links on the NLM's *MedlinePlus* health topic pages to health services in local geographic areas. The Library also hosted the Medical Library Association's (MLA) International Cunningham Fellow, Hanne Caspersen, from Denmark. She wrote "I got so many ideas to discuss with my colleagues such as: library as space; use of our catalogue; should we use federated search . . . and much more . . ."



I personally want to thank each and every one, including the Library staff and the Board of Directors, for their hard work and dedication. Together we make a good team! Thank you.

Elizabeth K. Eaton

Executive Director

The access to knowledge that libraries provide is gained through the help of their staff. None give it with more conscientious effort, concern, and effectiveness than our HAM-TMC Library. Your users applaud you.

Stanley J. Reiser, MD, MPA, PhD

*Griff T. Ross Professor of Humanities and
Technology in Health Care
The University of Texas Health Science
Center at Houston*

Collections Management



Library Materials Continue to Migrate from Print to Electronic

COLLECTION TRENDS 2002–2006

	2002	2003	2004	2005	2006
Print & Electronic Journals	5,105	4,907	4,894	6,505	7,892
Databases	94	96	142	192	160
Electronic Books	106	70	967	980	6,377
Total Print Books	135,815	124,338	125,398	133,969	146,728
Total Book and Journal Volumes Held	338,880	359,696	362,220	363,543	348,907

PRINT JOURNALS

Planning began for the cancellation of the majority of the Library's print journal subscriptions. The electronic versions of most of these journals will continue to be maintained.

DIGITALCOMMONS@THE TMC PILOT PROJECT

The University of Texas School of Nursing at Houston (UT School of Nursing) served as the HAM-TMC Library's first Digital Commons participant, providing materials from its extensive collection of scholarly publications, learning objects and research data. This project resulted in a clearer understanding of the nature of the workflow. *DigitalCommons@ The TMC* offers a user-friendly methodology to capture, preserve and make widely accessible the scholarly work of the faculty, researchers and clinicians within the TMC. The institutional repository will be made accessible to faculty and researchers at UTHSC-H and Baylor College of Medicine (BCM) in Fall 2006.

DISSERTATIONS AND THESES

ProQuest provided a batch load of over 700 dissertations and theses to the *DigitalCommons@ The TMC* institutional repository. These materials are not currently openly accessible, but are available via IP authentication.

NEW RESOURCES

Scopus: This database contains 28 million records from 14,000 sources including life and health science publications.

Clinical Pharmacology: Drug information application that provides peer-reviewed, clinically-relevant information on drugs available in the U.S.

The HAM-TMC Library provides digital resources that meet many of the teaching needs of the modern medical educator. In addition, they maintain an impressive presence on the Internet with their well designed and extremely functional Web site.

Lynn C. Yeoman, PhD
Professor of Pharmacology and Medicine
Office of Sr. Vice President and
Dean of Medical Education
Baylor College of Medicine

Information Technology



APC Computer Room Facelift

This year has been a productive and rapidly-changing time for the Information Technology (IT) department. Activities in support of evacuation due to Hurricane Katrina included:

- Provided remote access for healthcare professionals at the George R. Brown Convention Center
- Enabled access to electronic resources for TUSOM users at BCM

- Supported the NN/LM SCR in supporting libraries and librarians displaced from Louisiana

The Library's classroom was upgraded with state-of-the-art equipment. The upgrade of the network infrastructure was completed with the help of a grant from American Power Conversion (APC). Licensed software was installed on all computers. A publicly available high-speed wireless network was installed throughout the library facility.

INCREASED BANDWIDTH MADE AVAILABLE THROUGH THE LIBRARY'S PROXY SYSTEM

FY2005-2006					Year over Year change*			
ORG	HITS	FILES	KBYTES	VISITS	HITS	FILES	KBYTES	VISITS
BCM	15,520,971	11,246,522	206,369,271	80,342	30.64%	35.59%	39.08%	38.26%
UT	8,701,335	6,334,864	95,598,537	42,142	50.10%	50.10%	58.38%	44.28%
UH	4,241,409	3,180,721	57,525,525	21,948	56.54%	56.72%	63.48%	52.45%
TWU	2,244,471	1,496,196	22,088,079	9,127	68.19%	67.41%	73.62%	58.05%
TAMU	1,185,570	869,174	18,346,690	7,687	38.40%	37.44%	45.91%	38.88%
MDACC	1,107,138	791,792	12,906,522	6,523	28.02%	21.44%	24.76%	24.02%
TSU	871,333	632,627	11,531,236	4,158	57.99%	59.18%	65.87%	64.19%
PVAMU	1,312,811	1,006,210	11,457,635	3,896	81.47%	83.57%	82.19%	74.41%

* Due to a disc failure, there is no traffic data for June 2006

USAGE OF ELECTRONIC RESOURCES ON- AND OFF-CAMPUS BY REMOTE ACCESS CLIENTS

FY2005-2006				YEAR OVER YEAR CHANGE			
HITS	FILES	KBYTES	VISITS	HITS	FILES	KBYTES	VISITS
37,518,151	27,193,232	462,108,764	185,183	43.27%	45.64%	49.30%	42.17%

Hits = Number of http requests.

Files = Number of files downloaded.

Kbytes = Number of kilobytes of information downloaded.

Visits = Number of times an institution accessed the Library's proxy per user, counted once during a given 24 hour period.

Information Services



Abby Mitchell, UTHSC-H Assistant Dean for Strategic Development, and Elizabeth K. Eaton at the George R. Brown Convention Center; Prairie View A&M Student Orientation; Exhibit at the Texas Society of Health-System Pharmacists

The Information Services (IS) department provides both in-house and off-site reference services, orientations, bibliographic instruction, consumer health services, NN/LM SCR outreach and public relations activities. Since outreach is a major role, laptop computers were purchased to take to all outreach events in order to respond to reference questions and adequately track the number of questions asked. Classes were offered at the Library, member institutions in the TMC and in Texas counties identified as the subcontract region. As a result of outreach endeavors, email reference questions increased over 200%.

NN/LM SCR SUBCONTRACT OUTREACH DATA

Outreach Classes and Exhibits	78
Outreach Participants	5,907
Orientations	72
Orientation Participants	2,339
Classes	109
Class Participants	825

HURRICANE KATRINA

Through special permission of many publishers, the Library offered database searching services and direct access to many of the online resources from the George R. Brown Convention Center for UTHSC-H health professionals and Hurricane Katrina evacuees, provided expanded services and desk hours to accommodate TUSOM faculty, resident and student requests and hosted TUSOM medical reference librarian, Philip Walker.

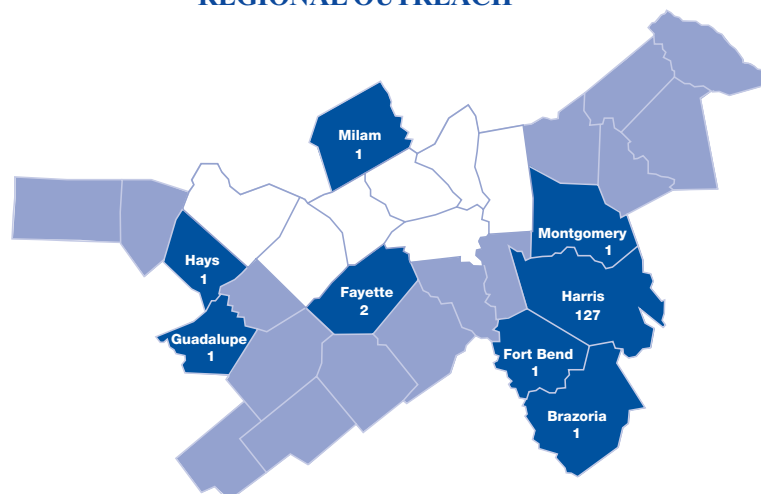
CONSUMER HEALTH

Services to consumers continued to expand far beyond the Library, including exhibits at health fairs and classes for consumer groups. The Library partnered with The UTMB, Moody Medical Library to create a database of Texas Gulf Coast health services and resources – *Go Local Texas Gulf Coast*.

PUBLIC AFFAIRS

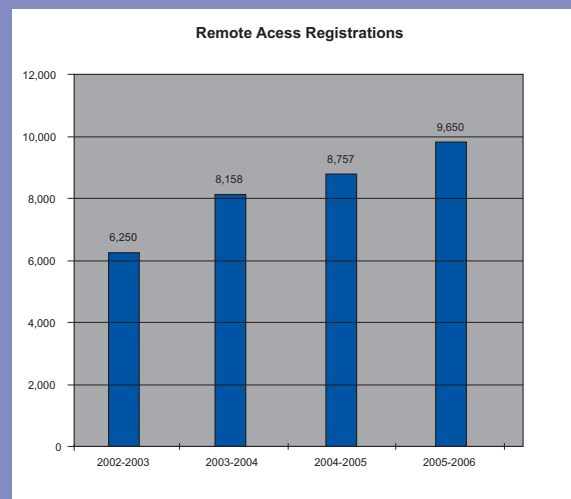
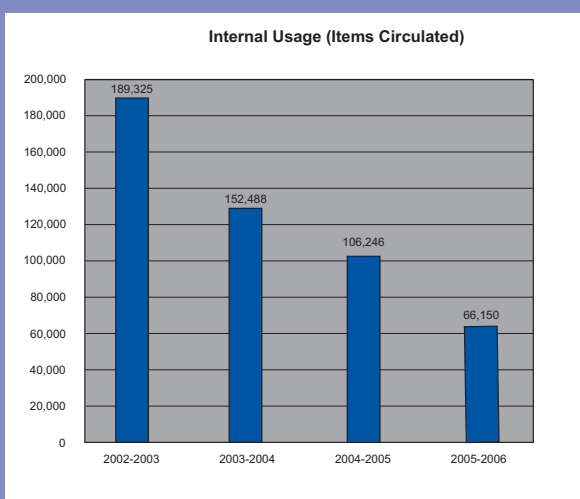
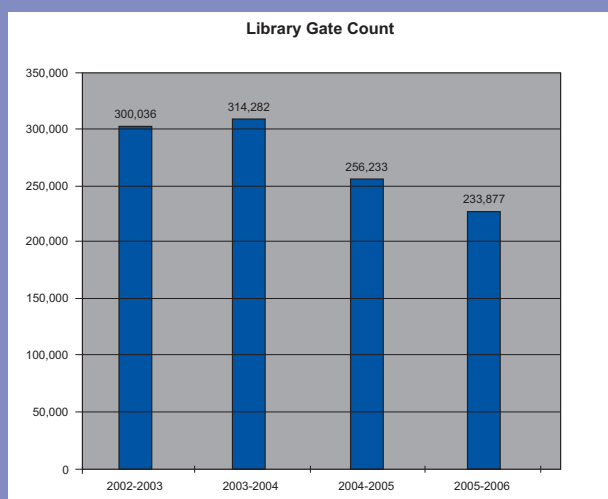
The IS department continues to publish three periodicals: *Library Lines*, a quarterly print publication; the *Insider* a bimonthly newsletter published on the Web; and the *Insider Express*, an email publication distributed to more than 1,100 clients.

REGIONAL OUTREACH



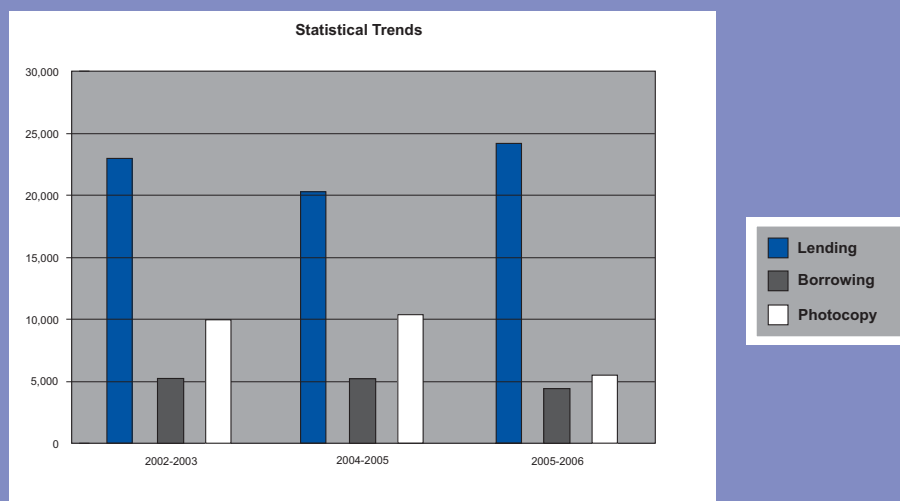
Number of Exhibits/Site Visits: 65
Number of Participants: 5,907

Circulation



Photocopy/Interlibrary Loan

Journals, books or audiovisual materials not available in the Library can be borrowed from other libraries throughout the country for a fee. This department also offers fee-based photocopying from Library-held materials.





R. Lee Clark, MD, Previous Director of UT MD Anderson Cancer Center; Cartoon on Discoveries in Circulation From *The Heart Bulletin*; Colonel William B. Bates, One of the Founders of the Texas Medical Center

JOHN P. MCGOVERN HISTORICAL COLLECTIONS AND RESEARCH CENTER

Three major projects were completed this year to give researchers a sample of the historical treasures located in the McGovern Historical Collections. First, the Archivist, Pam Cornell, completed the multi-year project of processing the R. Lee Clark, MD Papers. This collection includes Dr. Clark's personal and professional papers with a large portion focused on The University of Texas MD Anderson Cancer Center, where Dr. Clark was Director and Chief of Staff, President, then President Emeritus.

Second, Sarah Fuechter, a library intern from Hamburg, Germany, completed the digitizing, formatting and metadata for the online exhibit, *Circulating Humor; The Joseph Schwarting Illustrations*. Mr. Schwarting's cartoons of arteries and veins illustrate the principles of cardiovascular medicine found in maxims from

historical scientists and physicians. These illustrations, which appeared on the back covers of *The Heart Bulletin*, are a part of a much larger collection of paintings and illustrations by Joseph Schwarting.

Third, Mary Jane Figard, the Digital Initiatives Librarian, placed three important documents focused on the first twenty years of the TMC on the McGovern web site.

The Hospital Study of the City of Houston and Harris County, Texas by James A. Hamilton and Associates, 1946-1947. (Available with permission of the TMC.)

The History and Development of the Texas Medical Center by Col. W.B. Bates, 1956.

The Texas Medical Center – Its Origins, written by Gordon Turrentine in 1971 for the Houston Chamber of Commerce. (Available with permission of the Greater Houston Partnership.)

These are part of a multi-year plan to make many original documents and photographs on development of the TMC and its various institutions widely available.

NATIONAL NETWORK OF LIBRARIES OF MEDICINE SOUTH CENTRAL REGION

The HAM-TMC Library has served as Regional Medical Library for the NN/LM SCR since May 1991. The NLM renewed this competitive, five-year \$9.5 million contract in May 2006 to extend through April 2011. The Mission of the NN/LM is to advance the progress of medicine and improve public health by providing all U.S. health professionals with equal access to biomedical information and improving the public's access to information to enable them to make informed decisions about their health. The NN/LM SCR contract covers Arkansas, Louisiana, New Mexico, Oklahoma and Texas.

Minority, underserved, rural and inner-city health professionals, and consumers continue to be a priority for the NN/LM SCR. To accomplish the mission, the NN/LM SCR office focuses on providing education and outreach. Numerous outreach subcontracts are awarded to Network members to provide training to health professionals and consumers in their areas. Currently there are 851 Network members ranging from hospitals and academic medical libraries to public libraries and health-focused, community-based organizations.

The NN/LM SCR played a key role on behalf of the NLM by assisting directly and indirectly affected Network members following Hurricanes Katrina and Rita in 2005. \$184,951 was made available to Network member libraries and clinics toward recovery efforts in Louisiana.

Professional Service Activities



Renée Bougard, Honorable Mention Photo by Robert Bartlett; Scott Aikens (Back Left) with Lance Armstrong and Other Tour of Hope Bicyclists (Photo by F. Carter Smith FCS Photos)

AWARDS

Medical Library Association President's Award

Bougard, Renée and Janice Kelly, for contributions to libraries affected by Hurricane Rita

Texas Medical Center Photo Contest – Honorable Mention

Bartlett, Robert, Photograph of the interior stairwell of the HAM-TMC Library

PRESENTATIONS

9th World Congress on Health Information and Libraries (Bahia, Brazil)

Huber, Jeffrey T. *Camp for All Connection*

Annual Meeting of the Medical Library Association (Phoenix, AZ)

Halsted, Deborah D., Walker, Philip, **Eaton, Elizabeth K.**, Montoya, Cathy. *The Moving of a Medical School*, Poster Session

Krevit, Leah. *Transforming Scholarly Communication: DigitalCommons@ The TMC, A Multi-Institutional Repository in the Making*, Poster Session

PUBLICATIONS

Halsted, Deborah D., Jasper, Richard P., Little, Felicia M. *Disaster Planning: A How-To-Do-It Manual for Librarians with Planning Templates on CD-ROM*, NY: Neal-Schuman, 2005.

Huber, Jeffrey T. and **Varman, Beatriz**, "Informing Neighborhood Health: A Health Information Outreach Project Targeting Community Clinics." *Journal of Consumer Health on the Internet*, 10(2)37-46, 2006.

Lu, Huan, Koh, Sheila H., Rasines-Alcaraz, Maria G., Schmidlin, Patrick., **Davis, Dell**. "Direct Composite Resin Fillings versus Amalgam Fillings for Permanent or Adult Posterior Teeth." *Cochrane Database of Systematic Reviews*, Issue 1, Protocol, 2006.

Varman B. Improving Internet Reference Services to Distance Learners. Book Review *Journal of the Medical Library Association*; 94(2): 230, 2006.

TMC COUNCILS

Chief Financial Officer – Alice L. Richardson

Bicycle/Scooter Safety and Mobility –

Deborah Halsted

Hurricane Rita Lessons Learned Task

Force – Deborah Halsted

Institution Emergency Planning Group –

Deborah Halsted

Inter-Institutional Collaboration – Elizabeth K. Eaton

National Center for Human Performance –

Elizabeth K. Eaton

Pain and Palliative Care – Beatriz Varman &

Deborah Halsted

Parking and Mobility – Zina Hayes

Planning and Construction – Jesse Gonzalez

Policy – Elizabeth K. Eaton

Public Relations – Beatriz Varman, Elizabeth B.

White & Deborah Halsted

Security – Jesse Gonzalez

Volunteer – Adela Justice

Wayfinding and Signage – Deborah Halsted

Women's Health Network – Elizabeth K. Eaton

TOUR OF HOPE

In October, Scott Aikens, Accounts Receivable Accountant, bicycled through the TMC with Lance Armstrong to raise awareness for cancer research.

CITY OF HOUSTON

Hispanic Health Coalition Board of Directors –
Adela Justice

Professional Activities of the Library



Frank Ybarra, Elizabeth Eaton and Hanne Caspersen in Galveston; Olympics Exhibit; National Medical Librarians Month Open House

CUNNINGHAM INTERNATIONAL FELLOW OF THE MLA

In April the Library hosted Hanne Caspersen, Health Information Services Librarian from the State and University Library, Aarhus, Denmark. While in Houston, Ms. Caspersen worked in the Collections Management department and visited other local libraries.

FAMILY TO FAMILY (F2F) CONNECTION PROJECT

The *F2F Connection* project concluded in February 2006. This project, a collaborative effort of the Library, Texas Woman's University and the Family to Family Network, helped families of children with disabilities with information, training, referral and support. *F2F Connection* implementation funds were also used to place Internet-connected computers in the Resource Center at the Family to Family Network facility.

HIGH SCHOOL TO HEALTH SCIENCES LIBRARIANSHIP AND INFORMATICS PARTNERSHIP

The Library was one of eight academic medical libraries participating in a three-year project funded by the Institute for Museum and Library Sciences (IMLS) to develop, test and evaluate effective ways of introducing high school minority students to biomedical information careers and the academic path that can lead them there. To meet project goals, two high school students (one from the Michael E. DeBakey High School for the Health Professions and one from the Barbara Jordan High School for Careers) were hired during the Summer of 2006. While employed by the Library, the students worked on identifying health-related documents in various languages to be added to the electronic kiosks of the *Jesse H. Jones Community Health Service*. The students also visited numerous area libraries to see how different types of libraries operate.

GO LOCAL TEXAS GULF COAST

In April 2006, the Library, in partnership with The UTMB, Moody Medical Library, launched *Go Local Texas Gulf Coast*. *Go Local*, a national project sponsored by the NLM and regionally by the NN/LM SCR,

links local health resources to health topics listed in MedlinePlus®. The *Go Local Texas Gulf Coast* project covers 38 counties in the Texas Gulf Coast.

NATIONAL MEDICAL LIBRARIANS MONTH

The Library hosted a Halloween Open House on October 31, as part of the celebration of *National Medical Librarians Month*.

WINTER OLYMPICS EXHIBIT

The Library hosted a historical exhibit on the Winter Olympics to recognize the games being held in Torino, Italy. On loan from John P. (Jack) Kelly, the exhibit included torches from the 1994 Lillehammer and 2002 Salt Lake City Games, participatory medals from the 1980 Lake Placid and 1984 Sarajevo Games and various artifacts, including some items from the first Winter Olympic Games in 1928 in St. Moritz, Switzerland.

VANISHING BITS AND BYTES: PRESERVING INFORMATION

The Library's annual conference was collaboratively sponsored with Rice University's Fondren Library and the University of Houston Libraries. Clifford Lynch, PhD, Director of the Coalition for Networked Information spoke on *Digital Preservation: The Broad View from Higher Education*. Victoria Reich, MLS, Stanford University Libraries and Academic Resources discussed the LOCKSS (Lots of Copies Keep Stuff Safe) and CLOCKSS (Controlled Lots of Copies Keep Stuff Safe) Programs which she directs. Samuel Kaplan, PhD, Professor and Chair, Department of Microbiology & Molecular Genetics, The University of Texas Medical School at Houston, spoke about the digital preservation of journal literature at the NLM, where he served as Chair of the PubMed Central Steering Committee. Geneva Henry, MA, of Rice University, Jack W. Smith, MD, PhD of The University of Texas School of Health Information Sciences at Houston and Lynn C. Yeoman, PhD from BCM participated in a panel discussion of the challenges scholars face preserving electronic information. Support for the conference came from The Brown Foundation, Inc., Friends of the TMC Library, Elsevier, Ovid, ProQuest and The UT School of Nursing.

Friends of the Texas Medical Center Library



Rogene Gee Calvert, President, Friends of TMC Library, Beverly Gor, Shannon Wallace, Mark Wallace-Texas Children's Hospital and 2005 Most Fascinating, Jana Mullins, Lynne Nguyen, Kim Szeto; Dr. Carlos Hamilton, Carolyn Hamilton, Conrad Weil and Dede Weil; Gail Crawford, Charlotte Crawford and Leon Hale

The Friends of the Texas Medical Center Library, a 501(c)(3) non-profit organization chaired by President Rogene Calvert, assists in development, fund raising and special events on behalf of the Library. In October 2005, the Friends hosted the biannual gala entitled *Houston's Most Fascinating* featuring Houston's medical, political and academic honorees. Betsy Parish, former Friends President, chaired the 2005 gala. This year's gala was a great success, garnering \$83,506 for many of the Friends' sponsored programs including marketing the Library.

Outreach to the Houston community, a priority for the Friends, continued with support of the *Jesse H. Jones Community Health Service's* electronic health information kiosks. Other noteworthy programs include the Edward Lillo Crain, Jr., MD, Memorial Book Fund established for collection development, and the Mary and Ben Anderson Fund for Staff Development. This past year the Anderson Fund provided support to nine Library staff projects for a total \$8,480.

This year the Friends became a sponsor for the Annual Library Conference entitled *Vanishing Bits & Bytes: Preserving Information*. This conference examined the preservation of information being created at an astronomical rate, and reached over 100 attendees.

The Friends philanthropic support allowed the HAM-TMC Library to increase its visibility, maintain and increase the collections, distribute consumer health information and provide needed staff training and education that might not otherwise be possible.

2005 MOST FASCINATING

Mr. David Addickes
Ms. Nancy Ames
Mr. Daniel C. Arnold
Mr. Lynn Ashby
Mr. David H. Berg
Mr. Paul Berlin
Mr. Rob Bundy
Mrs. Penny Butler
Mr. William V. H. Clarke
Mr. Walter Cunningham
Mr. John A. Daugherty, Jr.
Ms. Jeanette Clift George

Dr. Everett K. Gibson
Mr. Leon Hale
Dr. R. Dennis Hamill
Mr. Rusty Hardin
Mr. Richard "Racehorse" Haynes
Mr. Mickey Herskowitz
Mr. Jackson Hicks
Mr. Lee W. Hogan
Mrs. Joan Schnitzer Levy
Mr. Frank Marlow
Mr. William O. Neuhaus III
Mr. Craig Roberts
Mr. Steve Smith
Ms. Mimi Swartz
Mr. Mark A. Wallace
Mr. Dominic Walsh
Dr. James T. Willerson
Ms. Margaret Alkek Williams
Dr. William L. Winters, Jr.
Mrs. Lynn Wyatt

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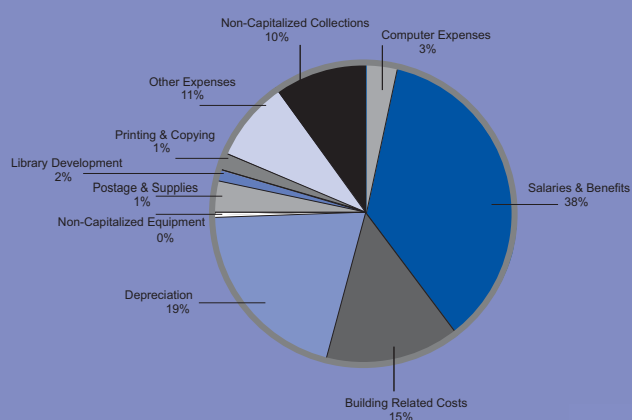
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Mrs. Ward Casscells
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Mr. Henry de la Garza
Mrs. Carlos R. Hamilton, Jr.
Mr. Russell McFarland
Mrs. Barbara Radnofsky

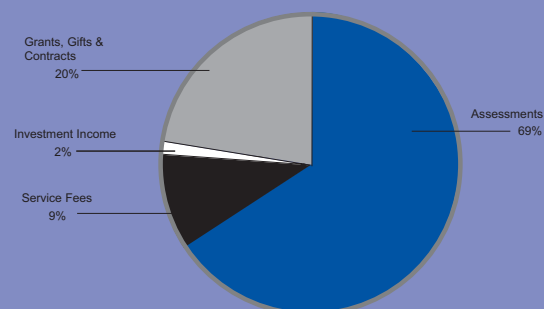
HAM-TMC Library Statistical Highlights

	2004-2005	2005-2006
Card Holders	13,801	14,450
Gate Count	256,233	233,877
Book & Journal Volumes	363,543	348,907
Current Serial Subscriptions	6,715	7,318
Unique Print Serial Title	1,548	1,521
Unique Electronic Full-Text Journals	6,000	7,158
Circulation (include reserve)	40,539	33,495
Photocopy by public	514,813	425,761
Fee-based Photocopy	11,190	5,205
Reference Questions Answered	25,464	14,243
Lending	20,841	19,050
Borrowing	5,536	4,354
Fee-Based Searches	70	87
Classes and Workshop	232	181
Class Attendees	4,045	3,164
Librarians & Other Professionals	13.5	22.3
Support Staff	20.55	34.5

FY 2005-2006 Expenses



FY 2005-2006 Revenue



**Houston Academy of Medicine –
Texas Medical Center Library**
1133 John Freeman Blvd.
Houston, TX 77030
<http://resource.library.tmc.edu>